

## Parent/Carer Complaints Procedure

If you have any comments or complaints, please approach the Guidance Teacher in charge of your child's well being. If the issue is not resolved, please make contact with the Depute Head Teacher responsible for your child's House. If still not satisfied, please contact the Head Teacher. You are entitled to take up the issue with the Executive Director, Care, Learning and Wellbeing, County Buildings, Wellington Square, Ayr.